



androidtv

CG65A1 | 65" 4k Ultra HD
Crystal Clear Picture



USER MANUAL

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Precautions

Read all of the instructions before operating the set.
Keep these instructions well for future use.

Product

- Do not block or cover the ventilation openings on the back cover.
- Do not push objects of any kind into this unit through the cabinet slots as they could touch the current carrying parts or short-circuit parts, resulting in fire, electric shock, or damage to the unit.
- Do not attempt to open the cabinet as this may cause damage. There are no parts inside you can service by yourself. Refer all servicing to qualified personnel.
- Do not touch the screen surface with fingers as this may scratch or mark the TV screen.
- Do not impact the TV screen with hard pressure as this may damage the TV screen severely.

Power and Plug

- Unplug the set under the following conditions:
 - If the set will not be used for a long period of time.
 - If the power cord or the power outlet/plug is damaged.
 - Follow the instructions to install and adjust the product. Adjust those controls that are covered in these operating instructions as improper adjustment of other controls may result in damage. If this happens, unplug the set and refer to the service personnel.
 - If the set is subject to impact or has been dropped and the cabinet has been damaged.

Power Cord and Signal Cable

- Do not allow anything to rest on or roll over the power cord and the signal cable.
- Protect the power cord and the signal cable from being trampled.
- Do not overload the power cord or the power outlet.
- Do not expose the power cord and the signal cable to moisture.

Use Environment

- Do not place the set on an unstable cart, stand, or table.
- Place the set on a place that allows good ventilation.
- Do not use the set near damp, and cold areas. Protect the set from overheating.
- Keep the set away from direct sunlight.
- Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the set.
- Do not use the set in dusty place.

- Operating Temperature: 5°C to 35°C (41°F to 95°F)
Operating Humidity: 20% to 80%, non-condensing
Storage Temperature: -15°C to 45°C (5°F to 113°F)
Storage Humidity: 10% to 90%, non-condensing

Cleaning

- Dust the set by wiping the screen and the cabinet with a soft, clean cloth or some special liquid cleaner.
- Do not apply excessive force to the screen when cleaning.
- Do not use water or other chemical cleaners to clean the screen as this may damage the surface of the TV screen.

Hanging the TV Set on the Wall

Warning: This operation requires two people.

To ensure a safe installation, observe the following safety notes:

- Check that the wall can support the weight of the TV set and wall mount assembly.
- Follow the mounting instructions provided with the wall mount.
- The TV set must be installed on a vertical wall.
- Make sure to use only screws suitable for the material of the wall.
- Make sure that the TV set cables are placed so that there is no danger of tripping over them.

All other safety instructions about our TV sets are also applicable here.

Important Information

If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

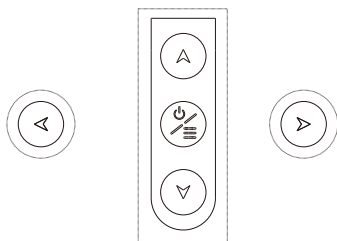
- Using cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the television.
- Ensuring the television is not overhanging the edge of the supporting furniture.
- Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
- Not standing the television on cloth or other materials placed between the television and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television or its controls.

Note: Graphics contained within this publication are for presentation only.

WARNING: the batteries should not be exposed to excessive heat such as sunshine, fire or the like.

Buttons on the TV

Note: The location and names of the function buttons and power button on the TV may vary according to TV model. And some buttons may not be available for some models.



1. ▲▼ button

Scans up/down through the channel list. In the menu system, they act like the up/down direction buttons on the remote and adjust menu controls.

2. ◀▶ button

Increases/decreases the volume. In the menu system, they act like the right/left direction buttons on the remote and adjust menu controls.

3. ⏻ button

Turns the TV on or standby.

When the power is on, press this button for more than 3 seconds, and the NAV menu will display on the screen; When NAV menu is visible, you can highlight the shortcuts by moving the Controller up/down direction, and press the Controller to enter, then operate according to the on-screen display.

Note: The location and names of the function buttons and power button on the TV may vary according to TV model.

Sockets

Note: The location and names of the sockets on the TV may vary according to TV model, and not all sockets available on all models.

USB - 

USB socket (input)

These USB sockets can be used to connect an USB device.

Note: the number of USB sockets on the TV may vary according to TV model.

LAN - 

LAN

RJ45 plug for connecting to external modem or network access equipment.

RF IN - 

RF IN socket (input)

Lets you connect a coaxial cable to receive the signal from your antenna, cable, or cable box.

OPTICAL - 

OPTICAL OUT socket

This output can be used to connect a compatible digital audio receiver.

HDMI1
HDMI2
or HDMI3 - 

HDMI1 or HDMI2 or HDMI3 socket (input)

The HDMI (High-Definition Multimedia Interface) socket can be used to connect a PC with a compatible video card installed, certain DVD players or a high-definition compatible digital satellite decoder. This socket provides an uncompressed digital connection that carries both video and audio data by way of an integrated mini-plug cable.

Note: ARC (Audio Return Channel) function is only supported on certain HDMI1 (ARC) port for some models.

HEADPHONE OUT - 

HEADPHONE OUT socket (output)

Allow you to connect earphones to listen to the sound coming from the TV.

Note: Excessive sound pressure from earphones can cause hearing loss.

AV IN

VIDEO -

L -

AUDIO

R -



Video + AV RCA audio mini sockets(input)

The AV IN sockets can be used to connect a range of equipment, including video recorders, camcorders, decoders, satellite receivers, DVD players, or games consoles. The VIDEO IN socket provides composite video connection.

Remote Control Functions

Most of your television's functions are available via the menus that appear on the screen. The remote control supplied with your set can be used to navigate through the menus and to configure all the general settings.

Note: Figures and illustrations in this operation manual are provided for reference only and may differ from actual product appearance. Certain function may not be available for some models.



MUTE To mute and un-mute the sound.

Turns the TV on or off.

0-9 buttons To enter channel numbers.

FAV To bring up the favorite channel list menu.

LIST To display the channel list.

+/- To control the volume.

P +/- To adjust channels.

Info. To display program information, if available.

SMART To enter SMART function interface.

HOME To enter Homepage.

MENU Enter into Quick Access Menu.

OK Confirms your selection.

(up, down, left and right direction buttons) Highlights different items in the menu system and adjusts the menu controls.

BACK To go back to the previous menu or interface; to exit a running app.

SOURCE To enter source selection interface.

EXIT To go back to the previous menu or interface; to exit a running app.

ZOOM To select the picture format.

Enter into Using TV System menu.

SLEEP To set the TV to turn off after a given amount of time.

EPG To toggle the Electronic Program Guide on or off under DTV source.

Lang/AD To select a sound type available for selected analogue TV program; to select an audio language available for selected digital TV program.

PRE-CH To return to the previous channel.

TEXT To toggle Teletext on or off.

SUBT. To select a subtitle language available for selected digital TV program.

Colored buttons To select tasks or Teletext pages.

To start fast reverse or fast forward.

To start playback.

To pause playback.

To select the previous or the next photo, music or video.

To stop playback.

REC To record programs under DTV source.

Goes to the Google App Drawer.

YouTube Goes to the YouTube homepage.

Remote Control Functions

Most of your television's functions are available via the menus that appear on the screen. The remote control supplied with your set can be used to navigate through the menus and to configure all the general settings.



POWER (On/Off button) Turns the TV on or off.

MUTE To mute and un-mute the sound.

SMART To enter SMART function interface.

Enter into Using TV settings.

SOURCE To enter source selection interface.

^ v < > (▲ ▼ ◀ ▶) (up, down, left and right direction buttons) Highlights different items in the menu system and adjusts the menu controls.

OK Confirms your selection.

BACK Exit the menu and return to the previous menu.

HOME Goes to the smart TV homepage.

MENU To access the options menu.

To pop up the virtual remote control keyboard when available.

Volume To control the volume.

YouTube Goes to the YouTube homepage.

Goes to the Google App Drawer.

(Mic) Click to interact with Google Assistant of the TV.
(Available only when the network connection is normal.)



How to Pair Remote Control with the TV

This is a Bluetooth remote control, and before using it, please pair it with the TV firstly. The following steps are for your reference:

Step 1: Press button to enter the home page.

Step 2: Press button to enter the "RC pairing".

Step 3: Follow the "Settings tips page", Press **OK** and together.

Step 4: The screen will display "Pairing...", Pair finished the screen will display "Success!".

NOTE: If you wait more than 2 minutes and it can't pair, please repeat the above steps for pairing again.

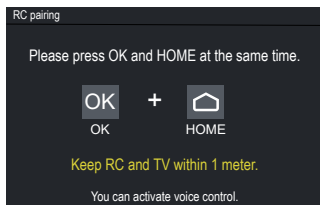
If you want to unpair the Bluetooth remote, As follow:

Step 1: Press button to enter the home page.

Step 2: Press to choose , and then press **OK** to enter.

Step 3: Press to select "Remotes & Accessories" and then to choose the Bluetooth remote name to enter next steps.

Step 4: Press unpair and then choose OK button.



Switching on

Follow the instructions on this page on how to switch on your TV set and the remote control before going on to following pages describing how to use the channel set-up procedure.

1. Insert two batteries in the remote control.

Precautions on using batteries:

- Only use the battery types specified.
- Make sure you use the correct polarity.
- Do not mix new and used batteries.
- Do not use rechargeable batteries.
- Do not expose batteries to excessive heat such as sunshine, fire or the like, throw them in a fire, recharge them or try to open them, as this could cause them to leak or explode.
- Remove the batteries from the remote control if you are not using it for a long period of time.

2. Connect the power cable **FIRST** to the television, **THEN** to a mains socket. (Note: If the power cable is connected to the television, please only connect the power cable to the mains socket.)

- If your TV is connected to an AC supply
Your TV set should only be connected to an AC supply. It must not be connected to a DC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.
- If your TV is connected to a DC supply
Your TV set should only be connected to a DC supply. It must not be connected to a AC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.

3. Connect an outside aerial to the **ANTENNA IN** socket at the back of the TV set.

4. When powered on, the TV will be turned on directly or be in standby.
Note: For some models, switch the TV on by pressing the power button.

If the power indicator lights up, the TV set is in standby mode. Press the  button on the remote control or on the TV set to turn on the TV.

Switching off

- To put the TV set into standby mode, press the  button on the remote control or on the TV, the TV set remains powered up, but with low energy consumption.
- To switch off the TV set, unplug the mains socket from the mains outlet.
Note: For some models, press the power button to switch off the TV set .

Network Connection



Your TV will require an internet connection to operate all functions. Data usage charges may apply. Please refer to your Internet Service Provider (ISP) for additional information.

To access the internet, you must subscribe high speed broadband internet service from your internet service provider.

Your TV can be connected to your home network in two ways:

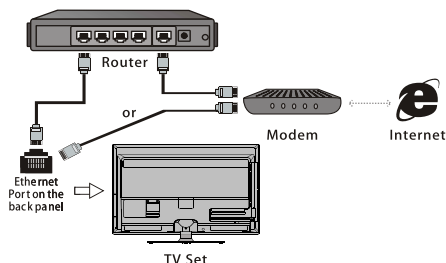
- Wired, using the RJ45 (LAN) connector on the back panel.
- Wireless, using the internal wireless or external wireless USB adapter and your home wireless network.

Note: The following instructions are just the usual ways to connect your TV to the wired or wireless network. The connection method may be different depending on your actual network configuration. If you have any questions about your home network, please refer to your ISP (Internet Service Provider).

Connecting to a wired network

To connect to a wired network:

1. Ensure you have:
 - An ethernet cable long enough to reach your TV
 - A router or modem with an available Ethernet port
 - A high-speed internet connection
 - An **Ethernet (LAN) port** on the back of the TV
2. Connect your ethernet cable to the router and to the **Ethernet port** on the back of the TV.
3. Use the **Network Settings** to configure the TV.

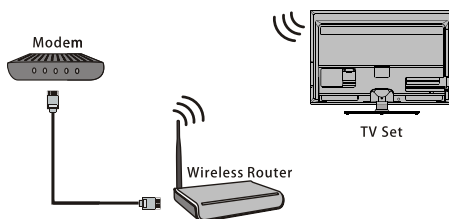


Connecting to a wireless network

To connect to a wireless network

1. Ensure you have:
 - A router broadcasting a high-speed wireless signal
 - A high-speed internet connection
2. Use the **Network Settings** to configure the TV.

Note: Some models may have no internal wireless module, you can use wireless network by inserting external wireless adapter into USB socket of the TV. Some external wireless adapters can't be compatible with the TV.



Built-in wireless connection

Initial setup

The first time you switch the set on, the Initial setup screen appears, which guides you through the initial setup process. Follow the on-screen instructions to finish the initial setup process such as selecting the language, connecting to the network, scanning channels, and more. During each step, either make a choice or skip the step. If you skip a step, you can perform the setup later from the settings menu.

Note: If the channel search retrieved only the analogue channels it could be caused by poor broadcasting and therefore is not covered by manufacturer warranty. Manufacturers cannot be held responsible for lack of or poor broadcasting in some areas.

Note: This manual is for common use. Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance. And for some models, certain options are not available.

You can select all the features from homepage.

1. Press  to display homepage.
2. Press /// to select icons from the screen list.
3. Press **OK** to enter each option.
4. To exit the menu, press .

Using Homepage - TV



Source: Select the input source from devices connected to TV through different ports.

Settings: Allows you to adjust TV settings.

Using Homepage-Apps

Apps: Press / to select, press **OK** to Enter.

WARNING:

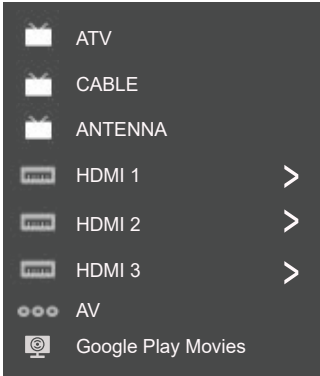
- Configure the network settings before using Smart TV applications.
- Slow responses and/or interruptions may occur, depending on your network conditions.
- If you experience a problem using an application, please contact the content provider.
- According to circumstances of the contents provider, an application's updates or the application itself may be discontinued.
- Depending on your country's regulations, some applications may have limited service or not be supported.
- Changes in application content may be made without prior notice by the service provider.

Accessing channels

✓/∧ buttons can up or down to switching channel. or open virtual keyboard and select digital switching channel

Source

Press **SOURCE** then press ▲/▼ to select your desired source, and then press **OK** to confirm.



Note: The available source might differ depending on the model.

Volume

Volume control: press the **Volume +/-** buttons on the remote control or the corresponding buttons on the TV set to increase or decrease the volume.

Sound mute: press the Mute button to temporarily mute the sound. Press this button again or the

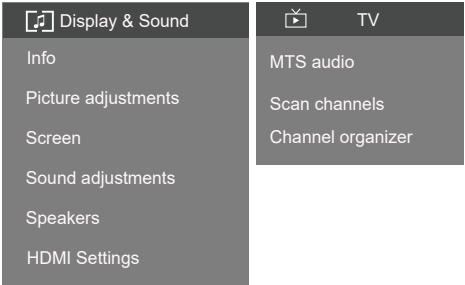
Volume + button to restore the sound.

Using Quick Access Menu

Note: Some of the functions might be unavailable in certain sources. And for some models, certain options are not available.

This section explores the menus and settings of your TV. Each menu is outlined and detailed to help you get the most from your TV. To access the menu system:

1. In TV mode, press **≡** on the remote control to display the quick access list.
2. Press ▲/▼ to select the desired item, then press **OK** to open the corresponding submenu.
3. In submenu, use **◀/▶** and **OK** buttons to make the adjustments, or use ▲/▼ to select an item, use **OK** to enter and operate according to the on-screen display or guide.
4. Press **←** to return to the previous menu.



Display & Sound

Info: Select this option to view TV information.

Picture adjustments: Enter to adjust picture mode or Advanced settings.

Screen: Select this option to adjust the picture size.

Sound adjustments: Select this option to set the sound adjustments.

Speakers: To enter TV speaker settings.

HDMI Settings: Enter to set up HDMI devices for streamlined control.

TV

MTS audio: Enter to check MTS audio.

Scan channels: To setup Analogue or Digital channels.

Channel organizer: Press ▲/▼ to select Channel and Press **OK** enter submenu, Press ▲/▼ to select Hide/Unhide, edit, delete channels, press **OK** to confirm.

Note: Display only under ATV/DTV source.

Using TV Settings

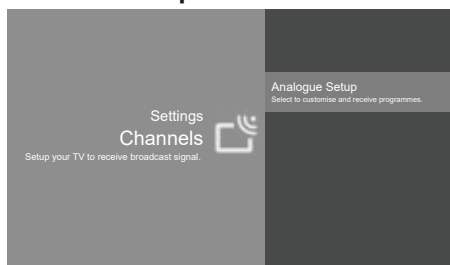
The Settings menu allows you to configure the TV with your preferences.

Note: Some of the functions might be unavailable in certain sources. And for some models, certain options are not available.

This section explores the menus and settings of your TV. Each menu is outlined and detailed to help you get the most from your TV. To access the menu system:

1. In TV mode, press  on the remote control to display the quick access list.
2. Press / to select the desired item, then press **OK** to open the corresponding submenu.
3. In submenu, use / and **OK** buttons to make the adjustments, or use / to select an item, use **OK** to enter and operate according to the on-screen display or guide.
4. Press  to return to the previous menu.

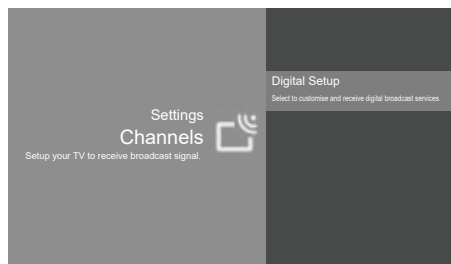
Channels Setup



Analogue Setup

- **Analogue Auto Tuning:** Press **OK** to start the automatic search process. The search may take a few minutes. During the process, you can press and choose **YES** to exit.

- **Analogue Manual Tuning:** Press **OK** to enter the interface. Press / to set program, TV system or color system item, then Press / select Frequency and press **OK** to search channel.



Digital Setup

- **Digital Cable Tuning:** Press **OK** to start the automatic search process. The search may take a few minutes. During the process, you can press  and choose **YES** to exit.

- **Subtitle Setup:**

(1) **Subtitle Setting:** Include off, Basic, Hearing impaired.

(2) **Primary Preferred Language:**

Press **OK** and then use / to select Primary Preferred Language.

(3) **Secondary Preferred Language:**

Press **OK** and then use / to select Secondary Preferred Language.

- **Audio Setup**

(1) **Audio Description:** Include Off and On.

(2) **Audio Description Mixing Level:**

Press **OK** and then use / to set **Audio Description Mixing Level**.

(3) **Audio Type:** Include Normal, Hearing Impaired, Visual Impaired.

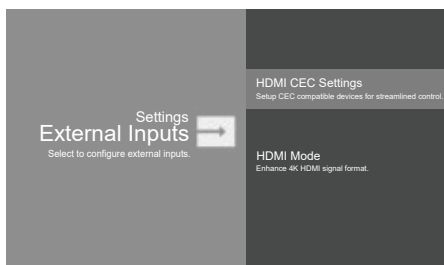
(4) **Primary Preferred Language:**

Press **OK** and then use / to select Primary Preferred Language.

(5) **Secondary Preferred Language:**

Press **OK** and then use / to select Secondary Preferred Language.

External Inputs



CEC Control: To select On/Off.

Device auto power off: Power off HDMI devices with the TV.

TV auto power On: Power on the TV with a connected HDMI device.

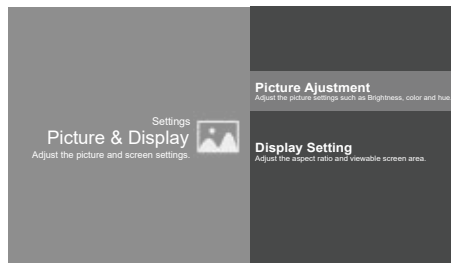
CEC device list: Turn devices on and select [Enable] to enable control of HDMI devices.

Device Control Keys: Pass through additional remote buttons to CEC compatible devices.

HDMI Mode

Include Standard format and Enhanced format.

Picture & Display



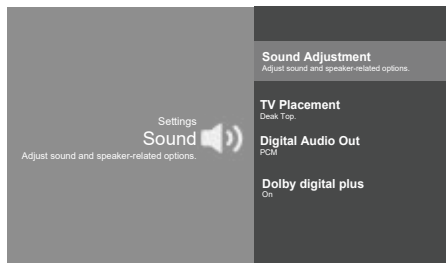
Picture Adjustment:

- **Picture Mode:** Optimize picture quality for general content. Use ▲/▼ to scroll through the Picture preset settings: Standard, Dynamic, Movie, Sport and Personal.
- **Advanced Settings:** Access advanced picture enhancing options.
- Brightness:** Adjusts the brightness of the picture.
- Color:** Adjusts the color saturation.
- Clarity:** Advanced technique for picture enhancement.
- Reset:** To reset picture adjustment.

Display Setting:

- **Screen mode:** Adjust the picture size. Use ▲/▼ to scroll through the screen preset settings: Zoom 1, 4:3, 16:9, Zoom 2
- **Auto screen:** Automatically adjusts screen mode based on the signal. Include On and Off.
- **Overscan :** the picture display after overscan or not , include on and off (only available in HDMI)

Sound



Sound Adjustment: Adjust sound and speaker-related options.

- **Sound Mode:** Optimize sound quality for general content. Use ▲/▼ to scroll through the sound preset settings: Sports, Standard, Cinema, Music and News.
- **Surround:** Reproduces life-like surround sound when playing 5.1-channel audio sources. Include On and Off.
- **Advanced Setting:** Access advanced sound enhancing options.

Volume Setting:

- 1) **Auto Volume:** Keeps the volume level constant for all programs and inputs. Include On and Off.
- 2) **Balance:** Adjust the speaker balance.
- 3) **Digital Audio Out Volume:** Applied for PCM only. The volume levels between PCM and compressed audio will differ.
- 4) **Digital Audio Out Delay:** Set the delay time for Digital Audio.
- 5) **Volume offset:** Adjust the sound level of the current input relative to other inputs.

Sound mode related:

- 1) **Surround effect:** Use ◀/▶ to scroll through Surround effect.
- 2) **Equalizer:** Use ◀/▶ ▲/▼ to scroll through Equalizer.

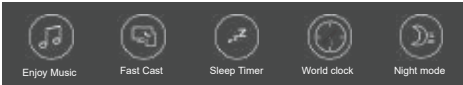
Reset: To reset all Sound adjustment settings.

TV Placement: Select how TV SET placed. Include Desk Top and Wall Mount.

Digital Audio Out: Optical out for audio signals from the Digital Audio Out.

Dolby Digital Plus: Include On and Off.

Smart Zone



Enjoy Music:Select this option to enter into Audio Only mode.

Fast Cast:An app that quickly delivers mobile content to TV,allowing users to quickly deliver multimedia content such as photos,videos,music and more to TV terminals.

Fast Cast Step:

- 1.Download Fast Cast mobile App.
- 2.Mobile and TV are connect the Same Wi-Fi.
- 3.Search device and connect TV.

Note:

- 1. *This function may be unavailable for some mobile devices, and it subject to chipset support the files format.*
- 2. *Recommendations of working environments:*

A: *Local Area Network Speed recommendations on: 1M/S~2M/S.*

B: *Files required:MP4、 AVI、 TS、 FLV、 f4v、 m3u8 (subject to chipset supported).*

Sleep Timer:The options include:Off,10Min,20Min,30Min, 60Min,90Min,120Min,and 180Min.

World clock: Enter to add World clock.

Night mode:Turn on to Keep loudness and brightness to prevent disturb others.Clear brightness at a low level.

System



Language:Use ▲/▼ to scroll through Language.

Environment: Enter to set Home or shop mode.

-Home Mode: You Would be able to view the standand settings for Picture and Sound Modes.

-Shop Mode:You can enjoy enhanced setting for Picture and Sound Modes.

Note: Picture menu settings will not be accessible when you select Shop Mode.

Shop Demo:Enter to set E-show.

Note:E-show is not availbale for certain model.

Power:Enter to set Power mode.

- Wake on Wifi:Enable wake on WIFI Settings.

- Network standby:Enable STR Settings.

Sleep Timer:Set the TV to turn off automatically.

Idle TV Standby: select the inactivity time that TV enter standby.

Available space: show the system storage size and Memory size.

Attention and Frequently Asked Questions

Attention:

Some non-standard mobile storage device may not be recognized. Please change to use the standard device.

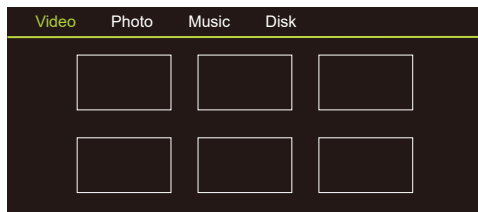
Note: For coding files, there are many kinds non-standard coding method, so this system can not be guaranteed to support the file formats using any coding method.

Frequently Asked Questions:

- Under the following conditions, this system cannot decode the file and the file cannot be play normally:
 - The parameters of file, such as the pixel of picture, code rate of audio and video file, sampling rate of audio file, exceed the limit of the system;
 - The format of file is not matched or the file is harmed.
- Hot plug: Do not disconnection when the system is reading or transmitting data, avoid damaging the system or the device.
- Pay attention to the power supply of the device when you are using a mobile hard disk or a digital camera. If the power supply is not sufficient or not stable, you may encounter problems during operating or can not operate at all. In this case, please restart the device, or unplug the device and plug it again, and ensure that its power supply is normal.
- The system supports standard USB1.1 and USB2.0 devices, such as standard U-disks, MP3 players, mobile hard disks, etc..
- For obtaining better audio and video quality, suggests to use the external device which accords with USB2.0 standard.
- When playing the video with high compression ratio, these phenomenons, such as picture standstill and menu long time response, are normal.
- For some USB device with power supply, such as large size hard disk, MP4, etc., suggests using it with power to avoid electric power shortage.

Multimedia

Connect a USB device to a USB socket, the screen will show USB file name and then press OK to enter .If no USB device connected, the USB interface will be not displayed.



Video:

- Select Video icon, then press OK button to view movie file.
- Press Up, Down, Left or Right direction button to select your desired file and press OK to Play.
- While playing a Video, press OK Menu of remote to display the play console. For the Play console, Press Ok key of remote to Play and Pause the video file.Left key of remote to Fast backward.Right key of remote to Fast forward.
- Use  key to see more option:Photo Scale,Looping mode,Subtitle,Audio track,info,settings.
- Press Return key of remote to Stop playing and Press Return to Exit.

Photo:

- Select Picture icon, then press OK button to view the picture.
- Press Up, Down, Left or Right direction button to select your desired picture file and press OK to show.
- While showing picture, press OK to display the play console. For Previous and Next use remote left and Right key.
- Use OK key or  key to see more option:Manual play, Information, Play mode,BGM:on or off.

Music:

- Select Music icon, then press OK button to listen to Music.
- Press Up, Down, Left or Right direction button to select your desired file and press OK to Play.
- The Play console includes Previous, Play/Pause, Fast backward/Fast forward,Next.
- Press  key to see PlayList.
- Press Return key of remote to Stop playing.

Disk:

- Select **Disk** icon, then press OK button to choose folder.
- Press Up, Down, Left or Right direction button to select your desired file and press OK to Play.
- Press Return key of remote to Stop playing.

Problems & Solutions

Note: Problems & solutions 1 to 2 are for the TV models which have network functions, so users of non-connected TV models can disregard them.

1. Fail to link to the network.

- Check if your TV is connected with the network;
- Reboot your TV;
- Consult your internet service provider, to confirm if access of your router is supported. Refer to the operation manual of your router.
- Make sure if your TV is connected with the router. if the router is well connected and powered on, try to change a new router and network line, and use your PC to have a test. Should your problem persists, try to consult Client Service Centre.

2. The video could not be played smoothly.

- Videos from your USB flash drive --- It may result from data transmission, or its code flow is far beyond the supported formats of this TV set.
- Videos downloaded from internet, or online videos.
 - a. It may be caused by the lower bandwidth of your network. A high network speed is required to handle online videos.
 - b. Peak internet usage times may affect the bandwidth.
 - c. Check if any other computers on the same network are also operating, as they may be using up bandwidth. Especially if they are downloading or displaying on-line videos.
 - d. The video may not be smooth itself, it is not the problem of your TV or network.

3. When two mobile hard disks are connected with the TV at the same time, they will not be recognized some times.

- All mobile hard disks consume a lot of power, which may result in power supply problems. We recommend inserting only one hard disk, or a low power consumption mobile hard disk.

4. The video from a mobile hard disk (USB) is playing with no sound.

- The audio format of the video in your mobile hard disk is not supported by the TV player.

5. Some videos fail to play.

- The formats of the videos may not be supported by the TV, especially videos shot by certain kinds of cameras, generally with their private protocol of formats, which are not compatible with your TV.

6. Video stops playing midway.

- Mistakes may occur when videos are copied or compressed, so they may automatically stop playing during playback.

7. What should I pay attention to, when I do SW updating

- No power cuts when SW updating;
- Avoid any operations with your remote control when SW updating;
- Be patient because the SW updating process may takes a little bit longer time.

8. There are no distinct changes of TV interface after SW updating.

- Under certain conditions, SW updating may not only update or add new functions but also improve the performance of the TV set, without distinct changes of interface. Also, there may be no changes to the user interface at all.

Troubleshooting

Most problems you encounter with your TV can be corrected by consulting the following troubleshooting list.

No picture, no sound

1. Check if the fuse or circuit breaker is working.
2. Plug another electrical device into the outlet to make sure it is working or turned on.
3. Power plug is in a bad contact with the outlet.
4. Check the signal source.

No color

1. Change the color system.
2. Adjust the saturation.
3. Try another channel. Black-white program may be received.

Remote control does not work

1. Change the batteries.
2. Batteries are not installed correctly.

No picture, normal sound

1. Adjust the brightness and contrast.
2. Broadcasting failure may happen.

Normal picture, no sound

1. Press button ► to increase volume.
2. Volume is set to mute, press the Mute button to restore sound.
3. Change the sound system.
4. Broadcasting failure may happen.

Unorderly ripples on the picture

It is usually caused by local interference, such as cars, daylight lamps and hair driers. Adjust the antenna to minimize the interference.

Snowy dots and interference

If the antenna is located in the fringe area of a television signal where the signal is weak, the picture may be marred by dots. When the signal is extremely weak, it may be necessary to install a special antenna to improve the reception.

1. Adjust the position and orientation of the indoor/outdoor antenna.
2. Check the connection of antenna.
3. Fine tune the channel.
4. Try another channel. Broadcasting failure may happen.

Ignition

Black spots or horizontal streaks appear, or the picture flutters or drifts. This is usually caused by interference from car ignition system, neon lamps, electric drills, or other electrical appliance.

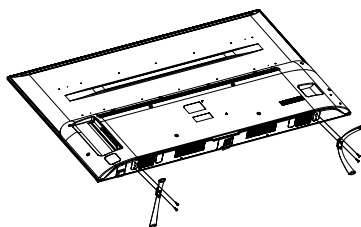
Ghost

Ghosts are caused by the television signal following two paths. One is the direct path, the other is reflected from tall buildings, hills, or other objects. Changing the direction or position of the antenna may improve the reception.

Radio frequency interference

This interference produces moving ripples or diagonal streaks, and in some case, loss of contrast in the picture. Find out and remove the radio interference source.

Base Installation



To fix the double support base on the unit by screws, the installation is completed.

** To bring you better visual experience, please remove all labels, if any, from TV front panel and screen before use.*

** Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance. Product design and specifications may be changed without notice.*