



## WAER DISPENSER INSTRUCTION MANUAL

Read this manual carefully before operation  
Pictures in this manual are for reference only, the product in kind prevail.



Model: CGWDG02HNCB

This instruction manual contains important information & recommendations that we would ask you to comply with to obtain best results from your products.



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**IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.**  
At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service.  
Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.

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## WATER DISPENSER INSTRUCTION MANUAL

### Operation Notice:

Open the door of water dispenser, tear up the seal on the water bottle, then put into the water inlet and close the door. After the water bottle has been connected to the water dispenser, the unit is ready for use. Turn on the Main Power Switch on the back, pump start to work, the Water Shortage Indicator Light start to flicker, this light will be off after the tank is full. The water must pour from the hot tap, cold tap, then you can turn on the hot and cold switch. Now the water dispenser start running. The first time the water dispenser is used, you will have to wait at least half an hour for hot and cold water.

The water dispenser has 3 indicator lights on the front panel.

- 1: When the Water Shortage Indicator Light is on, the pump is working.
- 2: When the Heat Indicator Light is on, the water dispenser is heating water inside the heated water tank.
- 3: When the Cold Indicator Light is on, the unit is in the process of cooling water inside the cooling tank.
- 4: When the Water Shortage Indicator Light on the front panel flickered, there is no water left in the water bottle. The water bottle will need to be replaced. Replace the water bottle, and turn on the Main Power Switch, the water will be full in the unit. The water dispenser will work again and the Water Shortage Indicator Light will turn off.

### CLEANING & MAINTENANCE

1. To avoid accidents, turn off and unplug the water cooler from the outlet before cleaning.
2. A soft damp cloth may be used to clean the surface of the water cooler. When necessary, a mild detergent may be used. Do not use erosive chemical solvents to clean the unit, as this may damage the surface of the water cooler.
3. Do not pour water on the exterior of the unit to avoid getting the internal electrical system damp. Do not immerse the unit in water when cleaning.
4. The water bottle cap, hose, and drip tray may be washed in a dishwasher (top rack only).
5. Keep the water cooler 6 inches (15cm) away from the wall, so it can work properly. Make certain all ventilation openings are clear of obstruction.
6. Do not damage the heating or cooling system, paying particular attention to the black condenser or heat radiator on the back of the water cooler.
7. If you will not use the water cooler for a long period of time, please unplug the power cord and drain the water cooler. Drain the water from all faucets, then remove the drain cap on back and allow it to drain. Make certain the drain cap is fastened when finished.

### TROUBLESHOOTING

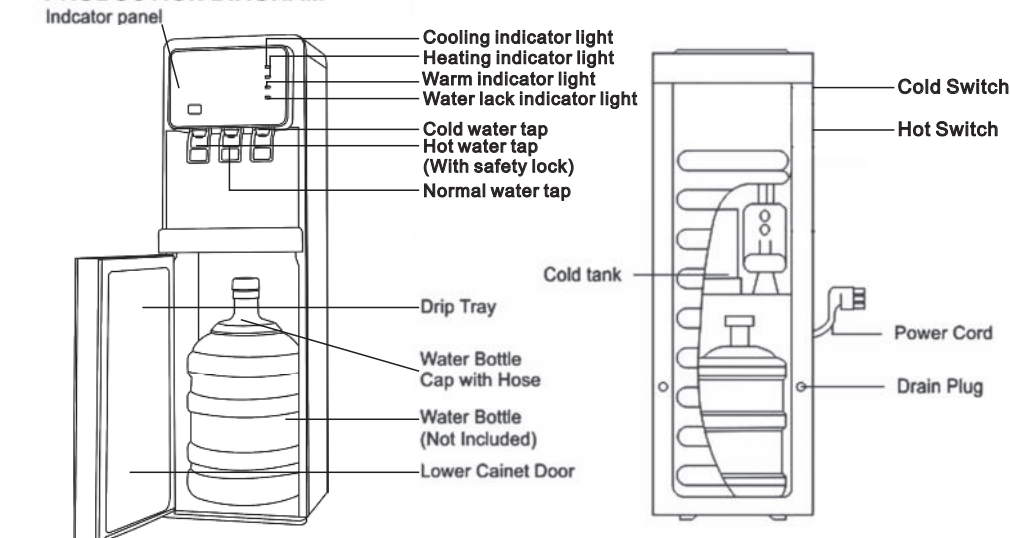
Please check the troubleshooting chart below. It includes several common problems, which you can correct at home, making a customer service call unnecessary.

Problem	Possible Cause	Remedy
Unit does not dispense hot and cold water	Unit is unplugged.	Plug the power cord into an outlet.
	Main power supply is off.	Reestablish main power supply.
Unit does not dispense cold water.	Damaged water dispenser	Replace the dispenser.
	Over consumption of cold water in a short time.	Wait a moment for the water to cool.
	System Malfunction	Contact Solves Air for service
	The ventilation around the unit is insufficient.	Space the unit from the wall by more than 15cm.
Unit does not dispense hot water	The temperature of water in the water bottle is too high. (When the bottle is exposed to direct sunlight for a long time)	Place the water bottle in a cool location out of direct sunlight.
	Over consumption of hot water in a short time.	Wait a moment for the water to heat.
Unit is noisy during operation	System Malfunctions.	Contact Solves Air for service.
	The appliance is not level.	Place the unit on level, flat surface.
Water leaks from the faucet.	Unit is touching other objects.	Move the unit away from other objects.
	The top portion of the faucet has become loose.	Tighten the top threaded portion of the faucet.
Water is dripping out of the water cooler and onto the floor.	The faucet has been damaged.	Call the customer service telephone number to repair the faucet.
	The Hose connector is not connected properly or the inside hot or water tanks are leaking.	Make sure the hose connector is properly connected. Contact Solves Air Service if a water tank is leaking.
The water being dispensed has a strange taste.	The drain cap on the back is not fastened properly.	Tighten the drain cap, if the sealing silicon material inside the drain cap is torn or damaged, then replace with a new one.
	This is not uncommon with new water coolers. Do not worry, this is not dangerous to your health.	Clean the hose in the dishwasher (top rack only) or let it soak in dish soap. The strange taste usually goes away after the first bottle has been used up.

### IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock, and injury to persons or property. Read all instructions before using any appliance.

### PRODUCTION DIAGRAM



### UNPACKING THE WATER COOLR

1. Cut and remove the straps from the box. Do not turn the box upside down, or lay it on its side. The bottom of the box is separate from the top section. Lift straight up on the top box section to remove the top box section. Remove the Styrofoam packaging plastic bag. Lift water cooler off the bottom of the box. Wipe it clean if necessary.
2. Place the machine on a hard, flat surface. Make certain the unit is level. The unit should not be close to direct sunlight or other source of heat.
3. It is best to place the water cooler in an area with good air circulation, make sure there is at least 4 inches (10cm) of space between the back of your water dispenser and the wall. Keep a minimum distance of 2 inches (5cm) on each side of your water dispenser.

**WARNING:** The drain cap on the back of the unit may become loose during shipping. Fasten the drain cap tightly before you start to operate the unit. If the drain cap is loose, the unit may leak and cause floor damage.

### PERPARING THE WATER COOLER FOR USE

The Bottom Loading is different from a traditional water cooler. The water bottle does not need to be placed upside down on the top of the unit. The water bottle is placed in the lower cabinet of the unit, and then a pump draws the water up to the dispenser.

**NOTE:** Please wait unit the water pump stops running before using the unit, if the water tank is not full, no water will dispenser from the cold water faucet and the hot water faucet.

1. Do not let hot water touch bare skin. Keep combustible material such as furniture, bedding, pillows, clothes and / or papers away from the back of the unit.
2. Do not operate this, or any other appliance, with a damaged power cord. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the outlet.
3. Do not run the power cord over carpeting or other heat insulators. Do not cover the cord. Keep cord away from high traffic areas and do not submerge in water.
4. We do not recommend the use of extension cord aas it may overheat and caused a risk of fire.
5. Exercise caution and use reasonable supervision when the appliance is used by or near children.
6. Do not use your water dispenser outdoors. Place the water dispenser away from direct sunlight and make sure that there is at least 4 inches (10cm ) of space between the back of your unit and wall. Keep a minimum of 2 inches (5cm) on each side of your unit free.
7. Do not use this product dispenser anything other than water.
8. To avoid a hazard due to instability of the appliance, it must be placed on even and flat surface.
9. If the supply cord is damaged, the manufacture or its service agent or a similarly qualified person must replace it in order to avoid a hazard.
10. This water cooler must be positioned so that the plug is accessible.
11. Disconnect the plug from the outlet when not in use.
12. Remove power plug or disconnect from the main power source before servicing the appliance.
13. Do not wash the dispenser directly with running water or with high pressure washer.
14. When transporting the dispenser, the incline angle should be not more than 45 degrees.
15. The water bottle used for the dispenser must be clean and made of non-toxic plastic bottle.

### TECHNICAL SPECIFICATIONS

HOT & WARM & COLD	
Model	CG-WDGO2HNCB
Type	Bottom Loading
Rated Voltage (Volt)	220-240V~
Frequency(Hz)	50-60Hz